



Effective Performance Management certainly requires more than just the technology to support it. Expertise in KPI development, target setting, framework modeling, dashboard development and change management does not come with a software package. Nor does the ability to apply that expertise to the unique environment that is shaped by your organization, business partners, employees, owners, industry and market.

Software however does play an important role in how well your organization manages its' performance management initiative. This is all about how well the software supports and facilitates change, acceptance, participation, productivity, transparency, insight and decision making.

QPR Metrics is a software that focuses on your employees, by being easy to use and by engaging them in active participation in your performance management initiative.

Our partners in over 50 countries across the globe help turn our offering into a complete solution by complementing it with implementation, consulting, training and support services.

More than 1,500 organizations worldwide depend on QPR to support their effort to continually improve their operations and achieve their goals. All of them benefit from the ability to implement and roll out fast...and many of them are awarded as the best among their peers

Keep managers better informed on their areas of responsibility
and highlight the issues that require their attention with dashboards!

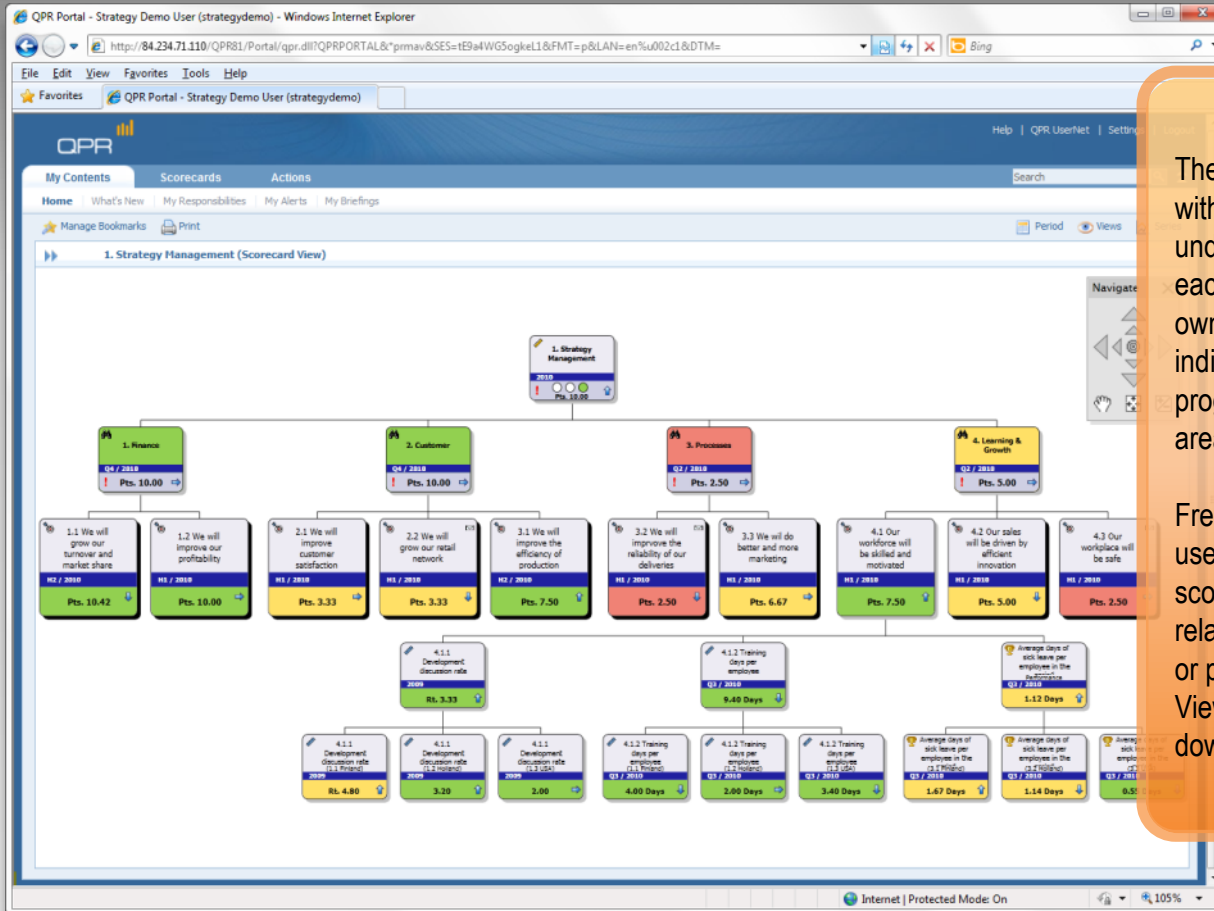


Dashboards are highly effective tools for managers to get a quick understanding of the status of a project, initiative, team etc.

Dashboards in QPR are easy to create, simply by dragging and dropping performance system objects (e.g. KPI's, objectives, measures, projects, risks) on the canvas and deciding on their visual representation and visibility conditions.

QPR dashboards are interactive, meaning that clicking on an object will bring users to deeper levels of detail, which can be a lower-level dashboard, a Measure Detail View, a Performance Analysis Report or even a web page, document, online form, or any other type of media content.

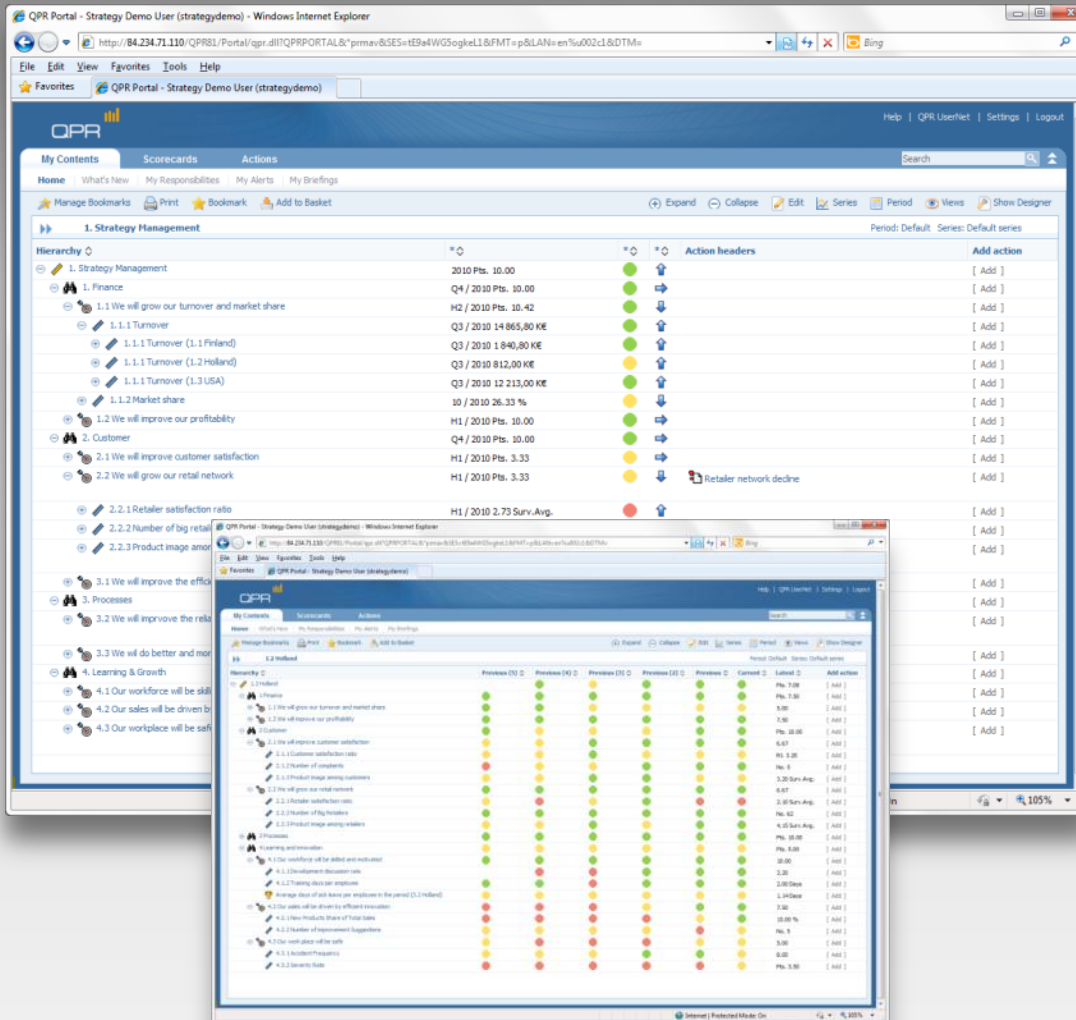
Start to your periodic performance review meetings effectively with performance scorecards!



The Scorecard View provides your teams with a powerful and visual means for understanding how the achievement of each higher level objective ties in to their own objectives, key performance indicators and measures, the areas that progress according to plan, and those areas that require more attention.

Freely configurable view settings allow users to change the focus of the scorecard (e.g. to financial figures, those related to a certain project, a business unit or process etc.), while each Scorecard View object allows viewers to instantly drill down into more detail.

Quickly find the information you are looking for!

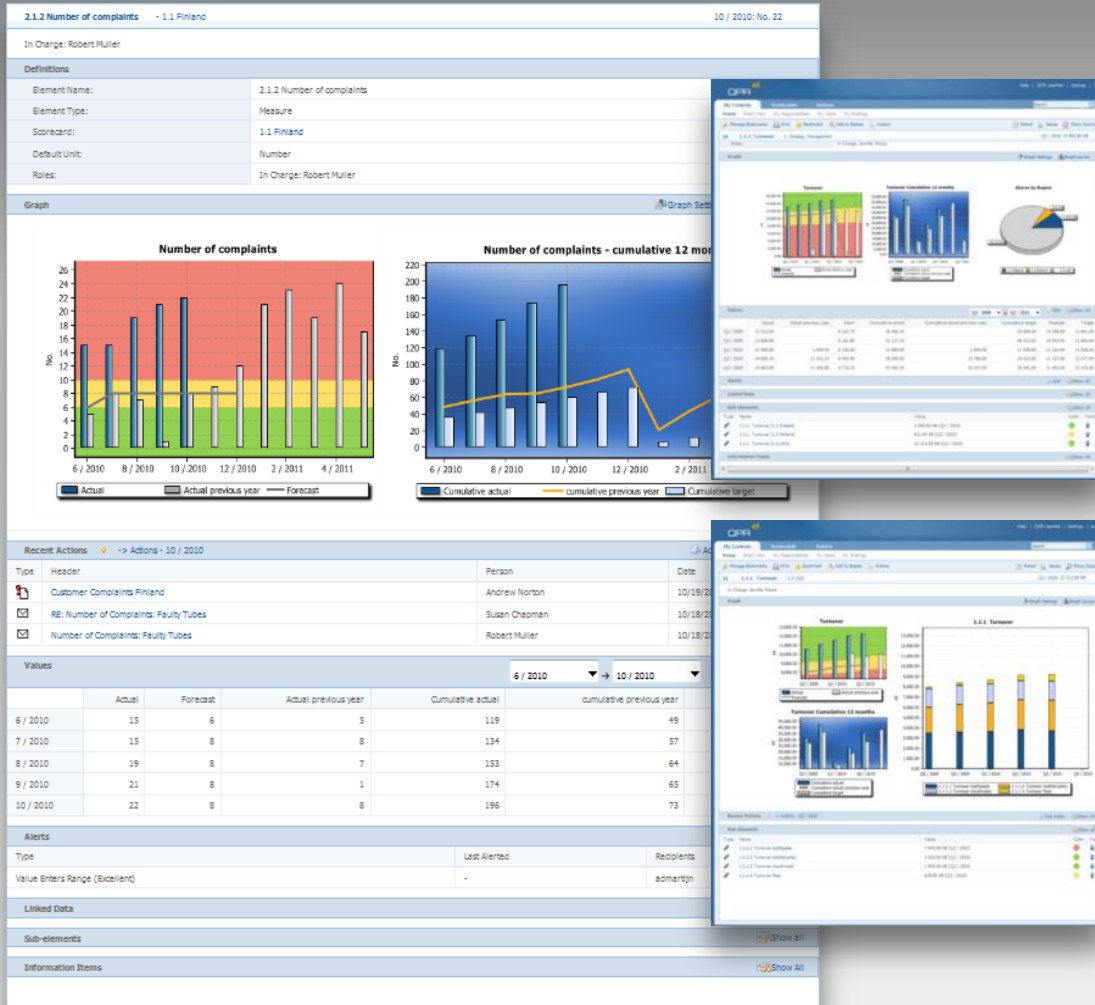


QPR Metrics organizes scorecards as well as the KPI's on those scorecards in tree-based hierarchies.

The Navigator View an easy to use tool for browsing your KPI framework, finding measures, looking at trends over time, comparing values and reviewing performance.

As KPI frameworks typically grow very large with hundreds of scorecards and thousands of KPI's, QPR Metrics also offers "Search Central" a powerful tool for quickly finding anything captured in the system.

Understand all there is to know about every detail of your performance management initiative!

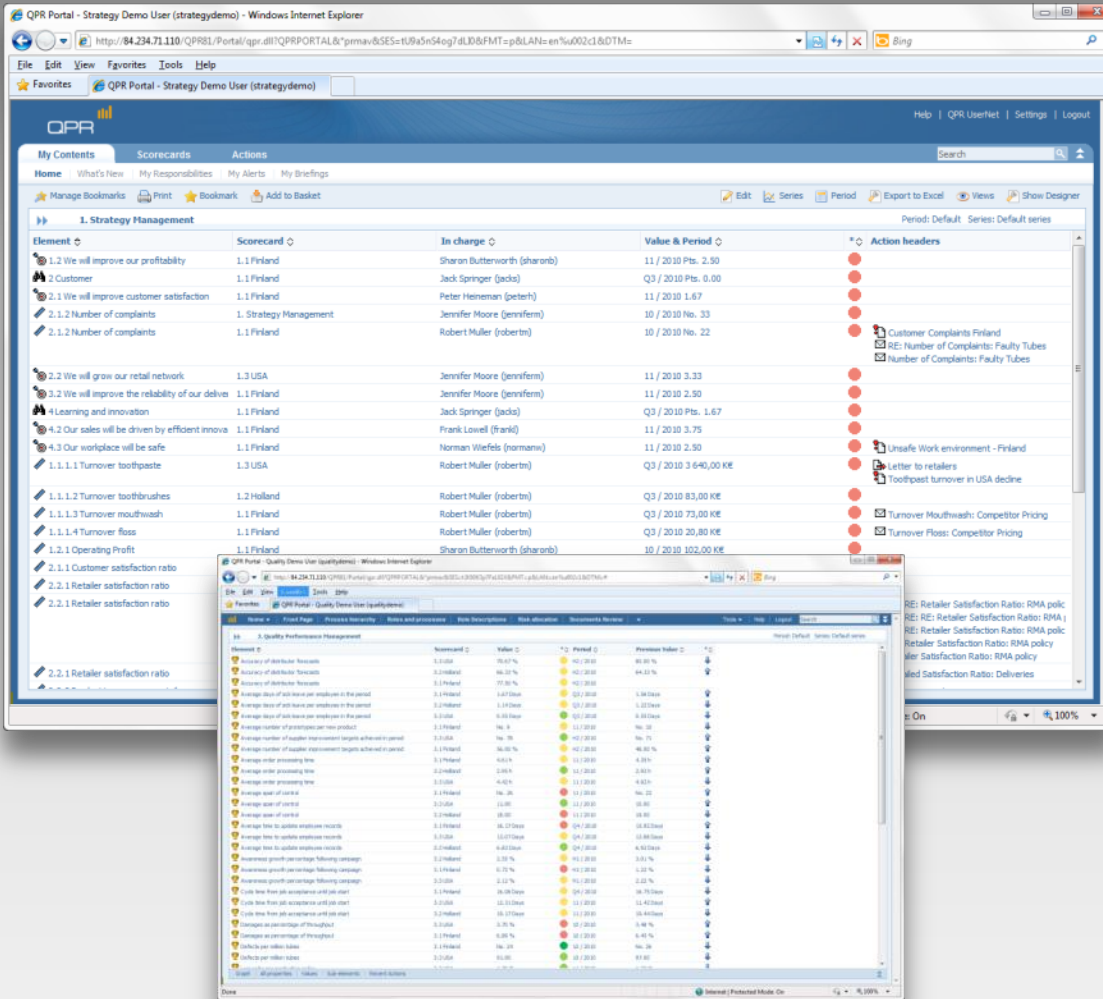


With QPR, each KPI has a detail view. This is where users obtain insight in its' historic performance, who is responsible for it, its description, contextual information such as related comments and ideas by colleagues, as well as past or ongoing initiatives to fix problems.

The detail view also shows the KPI sub-elements, and allows users to configure alerts, enter data and comments etc.

QPR supports many chart types such as line, bar and pie charts, benchmark charts, heat maps, radar charts, scatter plot charts etc. making QPR suitable for a multitude of performance management applications.

Equip your staff with ad-hoc performance analysis and findings-sharing capabilities!

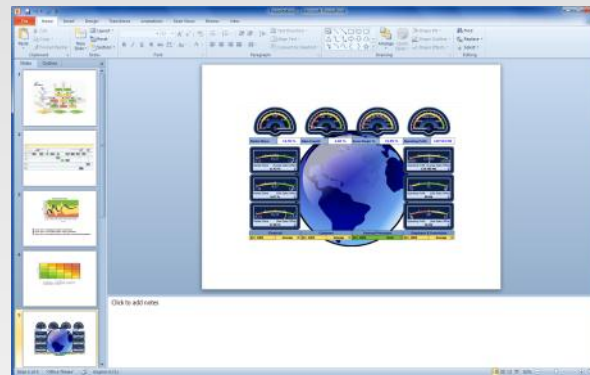
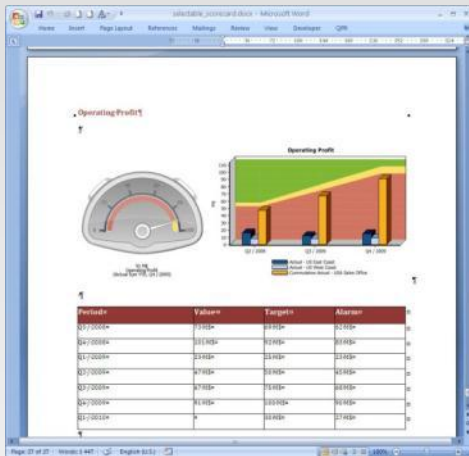


The Analysis View supports users in analyzing measures from all available scorecards in the system.

Powerful yet easy-to-use filtering functionality enable each user to define their own overviews of performance measures. For example by department, theme, name, owner, value, trend etc.

QPR allows users to bookmark the views they create for future or repetitive use and also share these views with colleagues inside the portal or export them to Microsoft Excel for further analysis and distribution to colleagues or importing into other systems.

Your performance reports always ready on time... with minumum effort!

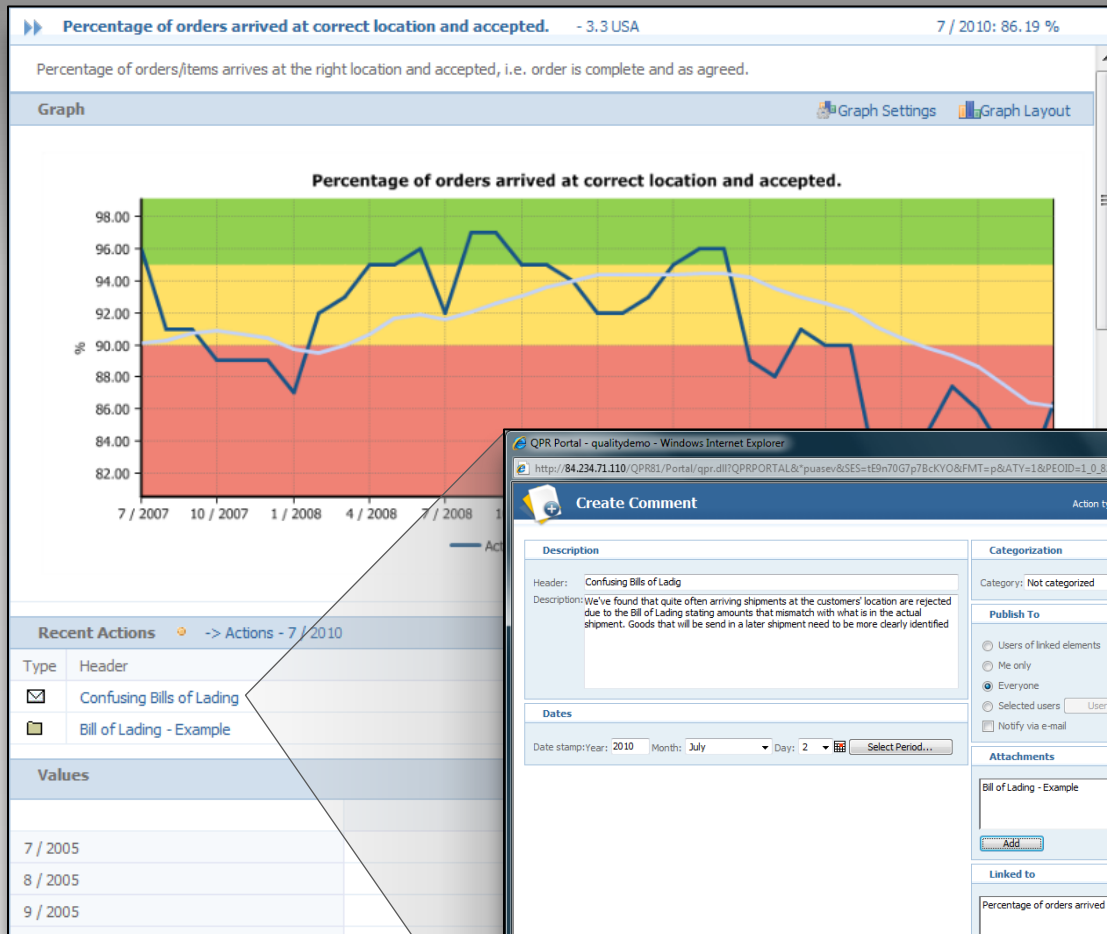


QPR Metrics allows users to create online Briefing Booklets for system internal reporting purposes. These Briefing Booklets mimic Microsoft® PowerPoint presentations enriched with live data and drill down capabilities.

In addition, QPR Metrics supports reporting in Microsoft® Office Tools:

Report templates can be defined in Microsoft Word, published periodically and automatically distributed. Microsoft PowerPoint presentations can be defined ad-hoc in the system and automatically published to slides. Analysis reports can be exported to Microsoft Excel.

Give your people the full story behind performance and the tools to address issues effectively!



Performance data alone is not enough to understand the causes of problems or reasons for improvement. Comments, suggestions, incident reports, ideas, lessons learned and complaints all add context to this data and turn it into information you can act upon.

With QPR you enable your employees to add context to performance measures by using online forms that are easily configured to match all your information capturing requirements. The portal actions also allow users to assign tasks to other users or for your organization to formalize and automate problem-fixing processes with workflow system-based execution of actions.

QPR Portal - qualitydemo - Windows Internet Explorer

http://84.234.71.110/QPR81/Portal/qpr.dll?QPRPORTAL&"puasev&SES=tE9n70G7p7BckYQ&FMT=p&ATY=1&PEOID=1_0_82606464

Create Comment

Action type: Comment

Description

Header: Confusing Bills of Lading

Description: We've found that quite often arriving shipments at the customers' location are rejected due to the Bill of Lading stating amounts that mismatch with what is in the actual shipment. Goods that will be send in a later shipment need to be more clearly identified

Categorization

Category: Not categorized

Publish To

☐ Users of linked elements

☐ Me only

☒ Everyone

☐ Selected users

☐ Notify via e-mail

Attachments

Bill of Lading - Example

Add Delete

Linked to

Percentage of orders arrived at correct location and acco

Add Remove

Created by: qualitydemo - 7/2/2010

Last Modified by: qualitydemo - 7/2/2010

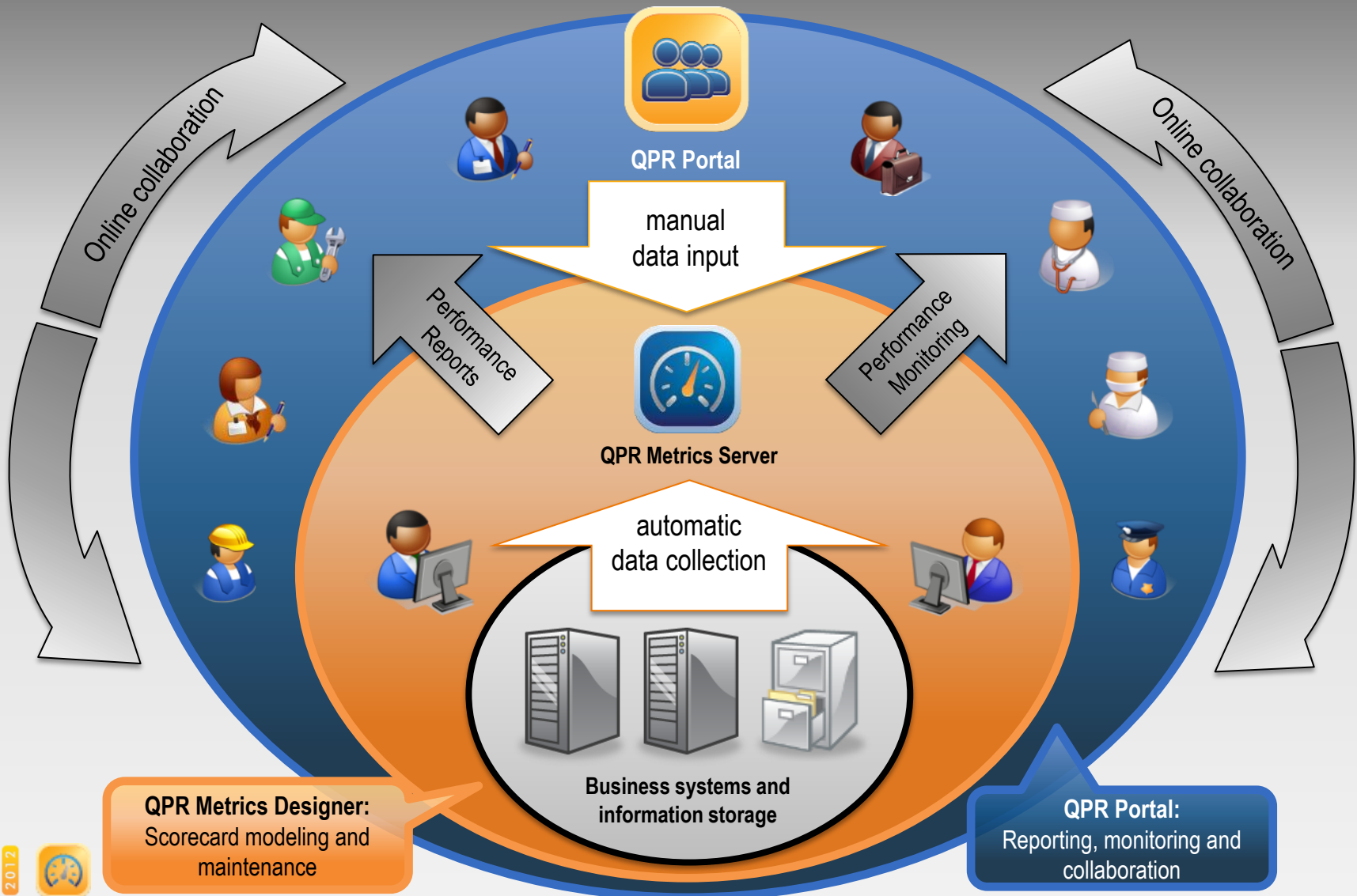
OK Cancel Help

Done

Internet | Protected Mode: On

100%

The typical system implementation



QPR Metrics: Meet Your Targets!

- ▶ Communicate clear objectives
- ▶ Spend less time collecting data and preparing reports
- ▶ Get up-to-date insight in progress
- ▶ Get alerted to problems and opportunities
- ▶ Analyze information and share findings
- ▶ Start initiatives to address issues and monitor progress



Your Next Steps

- ▶ Find a QPR reseller near you
- ▶ See QPR Metrics in action: Schedule a demo
- ▶ Start your trial: request an evaluation period
- ▶ Learn about pricing: contact us for a quote!

